



RETURN FORM

If you have any questions regarding your order, please do not hesitate to contact our customer service department by phone or e-mail:

Telephone: +39 0331 547837 e-mail: orders@loserheroes.com

YOURS INFORMATIONS

NAME

ADDRESS

STATEZIP CODE

COUNTRYTELEPHONE

E-MAIL

OBJECT NUMBER -

I WANT TO

- GET A REFUND
 - EXCHANGE THE ITEM FOR A DIFFERENT SIZE
 - EXCHANGE FOR A DIFFERENT ITEM
-

REASON FOR EXCHANGE/RETURN

- WRONG SIZE
 - DAMAGED MERCHANDISE
 - OTHER
-

RETURN THE PACKAGE

SEND PACKAGE TO:

ROCK DISTRIBUTION Corso Magenta,51 - 20025 Legnano - Milano - Italy

TERMS FOR RETURN

EU RESIDENTS

The customer bears the charges for returning the package to us, in case of an exchange we will then send the exchange item(s) back to you free of charge. We can not be held for packages that are lost or damaged during transfer.

NON EU RESIDENTS

When returning packages, please declare value of package to a value of 0 (zero) for quicker expedition. It is the customer's responsibility to choose a valid shipping option and bear the charges for returning the package to us, in case of an exchange we will then send the exchange item(s) back to you free of charge. We can not be held for packages that are lost or damaged during transfer. The customer agrees to pay all eventual custom charges involved with the return/exchange.